

Complaint Form

Instructions for: **Making a complaint about an alleged breach of the City of Rockingham Code of Conduct for Council Members, Committee Members and Candidates**

Complaint

Please read the City of Rockingham's Council Policy - Code of Conduct Complaints Management Process on our website [Local laws, Council policies and delegations - City of Rockingham](#) before submitting a complaint. This Policy details:

- How the City of Rockingham will process and determine a Complaint; and
- How confidentiality of the complaint will be handled.

To make a valid **Complaint**:

- The allegation must relate to a breach of the behaviour standards in Division 3 of the City of Rockingham's Code of Conduct for Council Members, Committee Members and Candidates.
- Complete all sections of the Complaint Form attached, including any additional information that will support assessment of the complaint. *The Complaints Officer may contact you to clarify or ask for more information.*
- The completed Complaint Form **MUST** be lodged with the City of Rockingham Complaints Officer within one (1) month of the alleged behaviour breach.

Rules of Conduct Complaint

A **Rules of Conduct Complaint** refers to a breach of the Rules of Conduct outlined in Division 4 of the City of Rockingham's Code of Conduct for Council Members and Candidates, including Council Members when acting as a Committee Member. This type of complaint is determined by the Local Government Inspector, under Part 8A Division 5 of the Act. Further information about Rules of Conduct Complaints may be obtained from:

- Local Government Inspector: (08) 9222 3333 or www.wa.gov.au/organisation/local-government-inspector ; OR
- The City of Rockingham's Rules of Conduct Complaints Officer: (08) 9528 0333 or complaints.officer@rockingham.wa.gov.au

Need Advice?

If you require advice in making a Complaint, please contact the City of Rockingham's Complaints Officer on (08) 9528 0333 or by email complaints.officer@rockingham.wa.gov.au

Code of Conduct Complaint Form

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**City of Rockingham Code of Conduct for Council Members,
Committee Members and Candidates**

Name of Person Making the Complaint			
Complainant Name: <i>Given Name/s and Family Name</i>			
Contact Details			
Residential Address:			
Postal Address:			
Phone:	Day-time:		Mobile:
Email:			

Complaint Details:			
1.	Insert Name of Person alleged to have committed a behavior breach:		
2.	Select the position that the person was fulfilling at the time the person committed the alleged behaviour breach:	Council Member of the City of Rockingham	<input type="checkbox"/>
		Member of a Committee of the City of Rockingham	<input type="checkbox"/>
		Candidate for election at the City of Rockingham	<input type="checkbox"/>
3.	Date that the alleged behaviour breach occurred:		
4.	Location where the alleged behaviour breach occurred:		

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5.	Which of the behaviours prescribed in Division 3 of the City of Rockingham’s Code of Conduct do you allege this person has breached?	
Clause 8. Personal integrity		
(1) A council member, committee member or candidate —		
(a)	must ensure that their use of social media and other forms of communication complies with this code; and	<input type="checkbox"/>
(b)	must only publish material that is factually correct	<input type="checkbox"/>
(2) A council member or committee member —		
(a)	must not be impaired by alcohol or drugs in the performance of their official duties; and	<input type="checkbox"/>
(b)	must comply with all policies, procedures and resolutions of the local government.	<input type="checkbox"/>
Clause 9. Relationship with others		
A council member, committee member or candidate —		
(a)	must not bully or harass another person in any way; and	<input type="checkbox"/>
(b)	must deal with the media in a positive and appropriate manner and in accordance with any relevant policy of the local government; and	<input type="checkbox"/>
(c)	must not use offensive or derogatory language when referring to another person; and	<input type="checkbox"/>
(d)	must not disparage the character of another council member, committee member or candidate or a local government employee in connection with the performance of their official duties; and	<input type="checkbox"/>
(e)	must not impute dishonest or unethical motives to another council member, committee member or candidate or a local government employee in connection with the performance of their official duties.	<input type="checkbox"/>
Clause 10. Council or committee meetings		
When attending a council or committee meeting, a council member, committee member or candidate —		
(a)	must not act in an abusive or threatening manner towards another person; and	<input type="checkbox"/>
(b)	must not make a statement that the member or candidate knows, or could reasonably be expected to know, is false or misleading; and	<input type="checkbox"/>
(c)	must not repeatedly disrupt the meeting; and	<input type="checkbox"/>
(d)	must comply with any requirements of a local law of the local government relating to the procedures and conduct of council or committee meetings; and	<input type="checkbox"/>
(e)	must comply with any direction given by the person presiding at the meeting; and	<input type="checkbox"/>
(f)	must immediately cease to engage in any conduct that has been ruled out of order by the person presiding at the meeting.	<input type="checkbox"/>

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6.	State the full details of the alleged breach.

7	List any additional information you have provided as part of this complaint: <i>Please ensure all information relevant to the alleged breach has been attached. This information will be the basis on which the complaint is considered.</i>

8	Have you made any efforts to resolve the complaint with the Respondent? <i>Please note, you MUST complete this section</i>	
YES	<input type="checkbox"/>	<i>If yes, please describe the efforts that you have made.</i>
NO	<input type="checkbox"/>	<i>If no, please include a brief statement explaining why you have not made any efforts to resolve the issue with the person complained about.</i>

9	<p><i>The City of Rockingham has a policy that the Complainant and the Respondent be offered the opportunity to participate in an Alternative Dispute Resolution process, that if agreed to by BOTH parties, will be undertaken before the complaint is dealt with.</i></p> <p><i>The objective is to support both parties to reach a mutually satisfactory outcome that resolves the issues and restores the relationship between them. An outcome may be that as the Complainant, you will have absolute discretion to withdraw or continue with this Complaint.</i></p> <p><i>Please contact the Complaints Officer if you would like more information.</i></p>					
	Would you agree to participate in an Alternative Dispute Resolution process?	<table border="1"> <tr> <td style="text-align: center;">YES</td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td style="text-align: center;">NO</td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> </table>	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
YES	<input type="checkbox"/>					
NO	<input type="checkbox"/>					

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10	Desired outcome of the Complaint <i>Please explain what you would like to happen as a result of lodging this complaint, including the opportunity to participate in Alternative Dispute Resolution.</i>

COMPLAINANT <i>please sign and date</i>	
Signature:	
Date:	

Please submit completed Complaint to:

The City of Rockingham's Complaints Officer:

Mailing Address: City of Rockingham
 Civic Boulevard
 PO Box 2142
 Rockingham DC 6967

Email: complaints.officer@rockingham.wa.gov.au

In person: City of Rockingham Administration Centre
 Civic Boulevard, Rockingham WA 6168

OFFICE USE ONLY: <i>Received by the Council appointed Complaints Officer</i>	
Authorised Officer's Name:	
Authorised Officer's Signature:	
Date received:	