

Welcome to

# Aqua Jetty Swim School



## Payment Methods:

### Direct Debit

Aqua Jetty Swim School weekly memberships offer you the chance not only to have a weekly class, but outside of the lesson days your child can come through to practice their new skills. To make it easy for you there is no need to re-enrol for the direct debit customers and it is the cheaper option. There is a one-off \$10 admin fee charged from the debit company on your first debit.

**Direct Debit memberships can only be cancelled with 14 days written notice before your next debit is due. This is an ongoing membership and will only stop when you cancel at the facility.**

## Term Payments

Term payments are upfront payment with no cancellation policy, unless a medical certificate is supplied. Term payments and paperwork must be redone each term and your lesson rebooked. Your child also has use of the pool outside of lesson time. Payments are made in blocks and must be paid on the day of enrolment. The amount you pay up front will depend on when you start your swimming lessons as the payment is broken down into 12 week blocks.

## Medical Issues:

Children often catch a cold or the flu during the year. While we do not offer make up classes we encourage parents to utilise the membership to bring their children in once they are well again.

## Congratulations

**you have taken the first step in introducing your child to the wonderful world of swimming and water safety.**



Scan for more info



**What to Bring:**

With all parent-child classes parents are advised to wear a t-shirt or rashie in the water. Your child will be learning to pull them self-up and out of the water and feel their own buoyancy.



**Swimwear** – All children not toilet trained must wear an aqua nappy, these can be purchased from reception



**Goggles** – are recommended to encourage children to swim with their faces in the water.

**Information Board**

The Swim School Board is located by the Leisure Pool. Here you will find photos of your teacher and any teacher changes for that day.

**Scanning In**

All students must scan in upon entry, with your membership card.

**Personal Information**

Disclosure of information is vital to success. Please ensure you advise the centre and your instructor of any medical information relating to your child. Fears phobias and previous experience can be discussed with your instructor as this can assist them in understanding the needs of your child. It is also important that you update any changes to your contact details.

**Days and Times**

Lessons run Monday to Sunday for 30 minutes. Times vary according to your child's level and age.

**Public Holidays**

The Aqua Jetty doesn't conduct lessons on public holidays, your payments will be automatically suspended for this time.

**Certificates**

Children receive certificates when each level is passed.

**Crèche**

Crèche is available for students at member prices.

**Suspensions**

Please speak with our friendly swim school staff for suspension options.

**Free Swimming**

A half hour lesson is harder than it looks, so "free swimming" is recommended after the lesson, not before. Your child will get the most out of their lesson if they are fresh and ready to go when arriving at the centre. Your child receives a free swimming membership, please see staff for terms and conditions.

**Entry Into Your Class**

Please be sure not to enter the hydrotherapy pool until your lesson is due to start and please exit the pool as your lesson is finished so that all classes can commence on time and to ensure the safety of all participants. Three adult family members are welcome to come and watch swimming lessons at any time free of charge.

**On Deck Supervisors:**

Aqua Jetty supervisors are available during all lessons. The On Deck supervisors are available to assist you with any queries you may have regarding your child and lessons.

**Assessments:**

Assessments on your child's progression are done on a regular basis. When your child is ready to move up a level your instructor or On Deck supervisor will inform you and your child will receive their certificate.

**Royal Life:**

The Aqua Jetty runs the Royal Life Swim and Survive Program.

**The infant program is age based**

<b>Angel Fish</b>	6 months to 15 months*
<b>Squids</b>	15 months to 2 years*
<b>Guppy</b>	2 years to 3.5 years*
<b>Starfish</b>	2 years to 3.5 years*

**The pre-school program is skill based**

<b>Blowfish</b>	3.5 years to school age*
<b>Turtle</b>	3.5 years to school age*
<b>Seahorse</b>	3.5 years to school age
<b>Dolphin</b>	3.5 years to school age
<b>Marlin's</b>	3.5 years to school age

**School age program**

<b>Stage 1</b>	Beginner
<b>Stage 2</b>	Water Discovery
<b>Stage 3</b>	Preliminary
<b>Stage 4</b>	Water Awareness
<b>Stage 5</b>	Water Sense
<b>Stage 6</b>	Junior
<b>Stage 7</b>	Intermediate
<b>Stage 8</b>	Water Wise
<b>Stage 9</b>	Senior
<b>Stage 10</b>	Junior Swim and Survive
<b>Stage 11</b>	Swim and Survive
<b>Stage 12</b>	Senior Swim and Survive
<b>Stage 13</b>	Wade Rescue
<b>Stage 14</b>	Accompanied Rescue
<b>Stage 15</b>	Bronze Star

**Adult programs**

Beginner and intermediate classes available.

Extension levels and access and inclusion lessons available.