

## Membership Cancellation Form

Member's first name: \_\_\_\_\_

Member's surname: \_\_\_\_\_

Contact number: \_\_\_\_\_

Membership number: \_\_\_\_\_

Reason for cancellation: \_\_\_\_\_

Did you know you can suspend your membership for up to 12 weeks per financial year?

[Click here to change your request to a suspension](#)

Have you discussed suspension option as an alternative?  Yes  No

Will you be returning in the future?  Yes  No  Maybe

How would you rate Aqua Jetty? (10 being the highest)

Can you make any suggestions on how we can improve Aqua Jetty?

### Terms and conditions:

- Cancellation requires **14 days' notice** to the Centre Manager and membership fees are payable during this notice period. Membership fees must be up to date OR if in arrears, must be paid in full before cancellation will be processed.
- If within a 12 month minimum term DD contract, a cancellation fee of 25% of remaining contract price applies, to be paid upon cancellation.
- A membership cancellation supersedes any active membership suspensions. Membership suspensions will be lifted upon receipt of this form and 14 day notice period will commence

Form completed by	Date

## Submit Form

<b>Office Use Only</b>		<b>Are they on a family membership?</b>	
Processed By		<b>Have you informed Swim School?</b>	

Processed Date				
DS Reference				
Payment Frequency				
Membership Type				
Final Payment				
Card Expiry				
Links Reference		<table border="1" style="display: inline-table; border-collapse: collapse;"> <tr> <td style="background-color: #e0e0e0;">Visits</td> <td></td> </tr> </table>	Visits	
Visits				
		<b>VOICEMAIL    CALL    TEXT    EMAIL</b>		