

General Entry:

Admission to this facility is on the basis of patron compliance with the Aqua Jetty Terms and Conditions of Entry and the City of Rockingham Local Government Property Local Law.

Conditions of Entry

- Use of the facility is at your own risk.
- Aqua Jetty is a smoke free and vape venue. There will be no smoking in any part of the centre or within five metres of its perimeter by any person at any time.
- The consumption of alcohol on the premises is strictly prohibited.
- No pets or animals, with the exception of assistance animals.
- Skateboards, skates, rollerblades, scooters, bicycles, similar equipment are not permitted.
- No crepe paper, balloons, glitter or confetti.
- Users must follow posted signage in all areas and direction of staff at all times.
- Emergency exit doors are only to be used in the event of an emergency and under the direction of staff. Emergency exit doors must not be blocked in any circumstance or propped open.
- Staff reserve the right to review any footage taken while attending the centre and to conduct checks of any bags, containers and/or articles of clothing.
- Only authorised signs, posters, flyers and advertising material of any description may be displayed in the centre.
- Only Aqua Jetty staff or authorised groups are permitted to conduct programs and services within or around Aqua Jetty.
- Conditions and guidelines may be changed by the management without notice.
- A person may be refused entry or requested to leave the centre if the person's behaviour is threatening or if the person:
 - is abusive or uses offensive language
 - is disruptive or suspected of disorderly conduct
 - is under the influence of drugs or alcohol or
 - does not comply with these terms and conditions.

Disclaimers

- You hereby indemnify the City including its agents and employees for all and any liability for injury, loss or damage sustained to the person or property whilst at and/or using the facilities at Aqua Jetty, except to the extent that any injury, loss or damage was caused by the negligence of the City, its agents or employees.
- The Aqua Jetty will not be responsible for any loss, damage, or injury to you and those in your care and minors accompanied by you which arises from negligence of its servants, agents, independent contractors, voluntary workers, other users of the facility or participants in the activities or spectators or other parties providing services through or in the facilities of the Aqua Jetty.
- The Aqua Jetty accepts no responsibility for lost, stolen or damaged personal belongings. Lockers are available throughout the facility.
- Anyone found causing wilful damage to any centre property, or found to have removed or misused centre property may be charged to the full extent of the law.
- Damage to centre property shall be paid for by any person(s) who wilfully or negligently causes such damage. Person(s) are responsible for damage incurred by dependent guest/children.
- For your safety, the safety of any children, staff and other Aqua Jetty patrons, the public areas of Aqua Jetty are monitored by Closed Circuit Television (CCTV) cameras. By entering and using the facilities at Aqua Jetty, you are deemed to consent to being recorded by our CCTV cameras for security and safety purposes.
- Amplified music and general noise levels must be kept at a level that complies with the provisions of the *Environmental Protection (Noise) Regulations 1997* and comply with any directions given by facility staff.
- All external/private coaching and personal training must first lodge a booking application for approval. No form coaching or training will be allowed until a booking form is received and approved to ensure all requirements are met.

Aquatic Area Entry

- Children under the age of eleven years entering the aquatic area must be supervised by a parent or person over the age of fifteen at all times, must be at least sixteen years old.
- Children under the age of five years must be accompanied in the water and within arm's reach by an adult or person over the age of fifteen at all times, must be at least sixteen years old.
- Anyone attending the aquatic area and not swimming will be required to pay a spectator fee.
- All swimming, hydro and sauna, steam and spa entries to the aquatic area are required to have a towel on entry.
- T-shirts and street clothing are not permitted bathing attire. Only recognised swim-safe attire like polyester, nylon or spandex designed for water activities should be worn.
- Anyone who is not toilet trained or suffering incontinence is required to wear an aqua nappy in the water at all times.
- Persons with stomach illnesses, digestive disorders, open cuts, sores, skin, eye, or respiratory infections are prohibited from using the aquatic facilities.
- Follow aquatic area signage at all times. Staff may change aquatic signs at any time to accommodate swimmer speeds, recreation, pool closures and programs in progress.
- Keep left in lap lanes at all times.
- Overtake other lane swimmers only when safe to do so.
- No pulling or sitting on lane ropes.
- No climbing onto any fence, partition or water spray feature.
- Running, rough play, profanity and anti-social behaviour is prohibited. Spitting and spouting of water from the mouth is not permitted.
- No surfboards or boogie boards are allowed in the pools. Only soft pool-safe toys approved by staff are permitted.
- For safety reasons, all equipment that inhibits effective swimming including mermaid tails are not permitted for use in the aquatic area.
- Soaps, detergents and shampoos are strictly for use within restrooms.
- No food or drink (with the exception of plain water) is allowed in pools or on pool edge.
- No glass or ceramic objects are permitted in or around aquatic areas.

Hydro Pool Entry

- Patrons are to wear a wristband at all times in this area. Wristbands are to be received from reception only.
- All patrons are requested to shower prior to utilising the facilities.
- No recreational swimming, lap swimming or fitness exercise outside of approved programs.
- Children under sixteen years of age are only permitted to access the Hydro pool under the following conditions:
 - In an Aqua Jetty approved program i.e. swimming lessons or specialised programs.
 - Those children under 16 who are receiving treatment from a registered exercise physiologist.
- The hydro pool is a heated water environment, if you are concerned it may adversely affect your health it is your responsibility to seek medical advice.
- The hydro pool may be closed off to general public for the provision of programming. Please check availability of the pool on the website.

Spa, Sauna and Steam Room Entry

- Patrons are to wear a wristband at all times in this area. Wristbands are to be received from reception only.
- Patrons must keep their head above water whilst in the spa.
- Patrons are required to sit on a towel in the sauna.
- Do not pour water on the sauna elements or rocks.
- The use of oils, including fragrance oils such as eucalyptus, moisturisers or hygiene products are not permitted.
- All patrons are requested to shower prior to utilising the facilities.
- It is recommended that the use of these facilities is limited to 15 minutes with a five minute rest period before re-entering.
- Patrons under sixteen years of age are not permitted to use the facilities.
- The spa pool is a heated water environment, if you are concerned it may adversely affect your health it is your responsibility to seek medical advice.
- Patrons' who have had recent surgery, are pregnant, have a heart condition or who have any other serious condition are advised not to use these facilities.

Leisure Pool and Lazy River Entry

- No inflatable devices allowed in the in the beach area or river with the exception of infant floatation aids.
- While in operation, no inflatable devices of any kind in the lazy river.
- While in operation, all swimmers must swim in the direction of the lazy river current (clockwise).

Change Rooms

- Children over the age of six are not permitted to use change rooms of opposite gender. If requiring adult supervision, please use family change rooms provided.

Slide entry

- All riders must be at least 110 cm tall.
- Riders must be five years or older.
- No tandem riders, and only one rider in the tube at once.
- Ride feet first only.
- No glasses or goggles to be worn.
- No sharp jewellery.
- Riders must immediately exit the splash pool upon completion, or wait patiently on the splash pool steps.
- Riders must exit the splash pool across the steps, and not jump directly into the lazy river.

Supervision Ratios

- Groups must adhere to the appropriate ratios:
 - Ratio of 1:4 for children under the age of five.
 - Ratio of 1:10 for children under the age of 11.
 - A minimum of every third supervisor is required to hold additional training in the form of First Aid, Bronze Medallion, CPR or any other relevant courses.
- Student/staff ratios for Dry Programs listed below must be adhered to for safe operation. Non-school groups must adhere to the appropriate ratios:
 - As per “Kids in Gym Guidelines” there must be one instructor to 25 or less children for all Group Fitness based bookings. User groups must provide active supervision to the same ratio.
 - Ratio of 1:10 for all Health Club based bookings.

Crèche

To ensure a high-quality service to families and to meet unlicensed crèche regulation requirements, parents/guardians must maintain responsibility for their child and are required to:

- Before attendance:
 - **Create a child profile** via the Members Portal and keep all personal information updated.
 - **Complete and sign** all sections of the crèche enrolment form.
 - **Children must be at least eight weeks old** to attend.
 - Provide **accurate personal, medical, and allergy information** (including a medical details if needed).
- During attendance:
 - **Stay on the premises** while the child is in care.
 - **Sign children in and out**, indicating your activity location.
 - **Immediately respond** if called by staff.
 - Only the person who signed in the child (or an authorised individual) may collect them.
 - Children showing **cold, flu, or contagious symptoms** are not permitted to attend.
- **What to bring:**
 - A **piece of fruit or vegetable** to share and a **labelled water bottle**.
 - All necessary supplies: **pram, nappies, change of clothes, wipes**, etc.
 - A **hat and pre-applied sunscreen**.
 - Clearly **label all belongings**.
 - **No peanut/nut products or whole eggs** are allowed.
- **Other terms:**
 - Maximum attendance is **12 hours per child per week**.
 - **Parents must not collect children during emergency evacuations**; staff will reunite them at the muster point.
 - The centre is **not responsible for accidents, loss, or personal property** left in the crèche.
 - The centre may **exclude children for misbehaviour or refuse entry**. Suspensions/expulsions are non-refundable, and parents must collect the child immediately.

Health Club and Group Fitness

- All casual participants must sign a waiver form before accessing the Health Club or Group Fitness classes.
- Patrons aged 16-17 must have a parent or guardian's signature.
- Must wear appropriate gym attire: shorts, t-shirt, singlet, tracksuit, and runners.
- Must bring and use a towel.
- Not permitted: work boots, open shoes, or jeans.
- Children under sixteen years of age are only permitted to access under the relevant membership conditions.
- Access for Live Well, Teens (13-15), and Teens (11-13) is restricted to certain times and classes (refer to membership details).

Sports Court

- All users must sign a waiver form before accessing the sports court.
- The sports court is a user pays facility, a booking and fee is required.
- All applicants must sign and return a booking form prior to commencement of hire.
- Children under the age of eleven years entering the aquatic area must be supervised by a parent or person over the age of fifteen at all times, must be at least sixteen years old.