

# Subsidy Scheme

Reimbursements are available to City of Rockingham residents on low income from the following **three categories**:



## **Safety Scheme:**

To assist residents to make their homes safer and more secure.



## **Home Modification and Assistive Equipment Scheme:**

To assist older people to manage their everyday tasks and remain longer in their own home.



## **Information Technology Scheme:**

To assist older people to become more connected with friends, family, resources and information.

**Reimbursements of up to \$150 per category per resident per financial year are available. Examples for each category are listed below (visit the City's website for more examples):**



### **Safety Scheme**

To assist residents to make their homes safer and more secure.

- Key safe boxes
  - Meter box locks
  - Sensor lights
  - Smoke detectors and fire equipment
  - Security doors
  - Security window screens
  - Pool gate, fencing, locks or latches
  - Window and door deadlocks
  - CCTV
  - Roller shutters
  - Car seats or restraints
  - Child-proof locks
  - Personal alarms
  - First aid kits
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### **Home Modification and Assistive Equipment Scheme**

To assist older people to manage their everyday tasks and remain longer in their own home.

- Mobility, walking and vehicle aids
  - Bed/bath hoists
  - Bed rails and commodes
  - Recliner/lift chairs
  - Height adjustable furniture
  - Shower/bath chairs, stools, benches and seats
  - Over toilet frames
  - Continence management aids
  - Kettle tippers, easy grip utensils and aids
  - Reaching and turning aids
  - Incoming speech amplifiers
  - Big button devices and controls
  - Magnifiers
  - Long handled gardening tools
  - Raised garden beds
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### **Information Technology Scheme**

To assist older people to become more connected with friends, family, resources and information.

- Personal computers
- iPads/Tablets
- Screen readers
- Printers
- Kindles
- Routers/Modems/Extenders

# How to apply

1

Purchase and/or install (if relevant) item(s).

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2

Complete the application form in full. You have four months from the date of the tax invoice/receipt to lodge your application.

Should you make a mistake anywhere on the application form, cross out the error and provide the correct information. Ensure the same colour ink is used and that your full signature is added next to the error as initials will not be accepted.

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3

Attach the following supporting documentation to your application form:

i

Valid concession card: Pension/Concession Card (both front page and signature on the back of the card should be clearly visible). A Seniors Card or Smartrider will not be accepted.

ii

Proof of age: Driver's Licence/Passport (this is not required for Safety Subsidy Scheme applications).

iii

Item paid in full: Receipt/Tax Invoice (showing \$0 balance).

4

Ensure the applicant name, address and signature on your application form match all forms of ID, concession and tax invoice/receipt.

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Written permission is required from the home owner/landlord/property manager for any home fitting, modification or fixture installation applications where the applicant is not the home owner.

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6

Lodge your completed application form with all supporting documents within four months from the date of the tax invoice/receipt as outlined above to:

City of Rockingham PO Box  
2142 Rockingham DC WA 6967 or  
[customer@rockingham.wa.gov.au](mailto:customer@rockingham.wa.gov.au)

# Frequently Asked Questions

**Can I apply more than once in the same financial year for the same subsidy category? For example, apply twice in the same financial year for the Information Technology Scheme?**

Yes; however, the total reimbursements that you can receive from the same subsidy category cannot exceed \$150 over the financial year.

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**Can I apply for more than one subsidy category per financial year?**

Yes, as long as you are eligible and can provide the required documentation to support your application. You could therefore potentially receive reimbursements of up to \$450 if you are eligible for each of the three categories.

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**Will I be eligible if I purchased a second-hand item from an individual?**

No. Only tax invoices/receipts from businesses which clearly state their ABN will be considered.

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**Will I be eligible if I purchased an item from overseas?**

Yes; however, only tax invoices/receipts from businesses which are printed in English will be considered. Tax invoices/receipts in a language other than English will not be eligible.

**Can more than one person in the same household apply for an item already reimbursed by the City?**

No. For example, if a reimbursement has already been received by Mr Smith for a bathroom grab rail, then a subsequent application for a bathroom grab rail from Mrs Smith living in the same household cannot be made.

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**Can I apply on behalf of someone else who made the purchase?**

No. The applicant needs to be the person who purchased the item(s). Application form details need to match that of the receipt and ID. For example, you cannot claim for a purchase made by your son/daughter/spouse.

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**Can I apply on behalf of a deceased person in order to clear their debts or for any other reason?**

No, the purpose of the Subsidy Scheme is to increase safety, mobility and connection for living residents.

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**Are monitoring costs or ongoing fees eligible?**

No. For example, security or personal alarm monitoring fees, or mobile phone plans are not eligible.

# Eligibility

## Which items can I apply for and how do I know which category to apply for?

A description and example for each category is provided on the second page. A full list of eligible and ineligible items can also be viewed on the City's website. Contact the City when in doubt.

## When should I lodge my application?

You can lodge your application up to four months from the date on your tax invoice (paid in full) or receipt. Applications are received all year round and will be accepted on the date that the City received your completed application.

## How long will it take to receive an outcome of my application?

Outcomes will be known within 30 working days of the City receiving a completed application.

## If I am eligible, is it guaranteed that I will receive a reimbursement?

No, the City cannot guarantee that all eligible applications will receive a reimbursement.

Residents on low-income (Concession Card Holders, e.g. Pensioner, Health Care and Veterans Affairs) living within the City of Rockingham boundaries can apply; however, age restrictions apply as follow:

Reimbursement category	Age restriction
Safety Scheme/Home Cooling	18+
Home Modification and Assistive Equipment Scheme	60+
Information Technology Scheme	60+

Applications must be lodged within four months following the date of the tax invoice/receipt.

## Please Note

A Seniors Card, Driver's Licence or Smartrider does not constitute acceptable proof of concession. Applications will not be processed until valid proof has been received. The City provides no guarantee that all eligible applicants will receive a reimbursement. Items which have already received a reimbursement will not be eligible.

# Application Form

I wish to apply for the following subsidy/subsidies (tick all that apply):		
Subsidy Scheme Category		Minimum age
<input type="checkbox"/>	Safety Scheme/Home Cooling Scheme	18+
<input type="checkbox"/>	Home Modification and Assistive Equipment Scheme	60+
<input type="checkbox"/>	Information Technology Scheme	60+

I confirm that:	
<input type="checkbox"/>	My full name, address and signature match my application form and all forms of ID, concession and tax invoice/receipt.
<input type="checkbox"/>	My bank details are accurate and correct.
<input type="checkbox"/>	The date the item was purchased is less than four months prior to my application date.

I confirm that I have attached copies of the following:	
<input type="checkbox"/>	<b>Valid concession card:</b> Pension/Concession Card. Both front page and signature on the back of the card are clearly visible.
<input type="checkbox"/>	<b>Proof of age:</b> Driver's Licence/Passport (not applicable to Safety Subsidy Scheme applications).
<input type="checkbox"/>	<b>Item paid in full:</b> Receipt/Tax Invoice (showing \$0 balance) clearly stating the business' ABN. Applications must be lodged within four months following the date of the tax invoice/receipt. Receipts from individuals are not permitted.

Date:	Signature:
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Office Use Only		
Reference Number:	Approved:	Declined:
Title:	Amount: \$	
Name:	Signature:	

# Application Form

**Date that the item(s) was purchased\*:**

\*Applications must be received by the City within four months following the date of the tax invoice/receipt.

**Personal Details**

Name of Applicant:

Address:

Suburb:

Post Code:

Email:

Phone:

Age:

Amount Requested:

**Bank Details:**

Your reimbursement will be deposited directly into your bank account. Strict procedures are in place to ensure your bank details are kept secure. If you made an error, strike through the error, provide correct information above ensuring you use the same colour ink, and sign in full next to the error (initials will not be accepted).

**Account Name:**

BSB:

				-			
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Account No:

**Are you the owner of the property?    Yes        No**

If your application refers to a home fitting, modification or fixture installation and you are not the home owner, please provide the home owner’s consent below. For all other applications, this is not required:

**Name of Owner/Landlord/Property Manager:**

**Phone Number:**

**Postal Address:**

I, the owner/agent, approve the home fitting, modification or fixture installation to the above mentioned property.

**Owner/Agent’s Signature:**

# Community Safety **Starts With You**

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Civic Boulevard, Rockingham WA  
PO Box 2142, Rockingham DC WA 6967

9528 0333  
[customer@rockingham.wa.gov.au](mailto:customer@rockingham.wa.gov.au)