City of Rockingham

Age-friendly Subsidy Scheme

City of Rockingham residents aged 60+ with a valid concession card can apply for rebates up to \$150 in the below categories.





Information Technology

Assistance to stay connected with family, friends, resources and information



Home Modifications and Assistive Equipment

Assistance to help you stay independent and age well at home.











Am I eligible for a Subsidy?

You are eligible for a subsidy if you:

- 1 Currently live in the City of Rockingham.
- 2 Hold a valid concession card.

 Note: Seniors cards and Smart Riders are not considered eligible concession cards.
- 3 Are aged 60+.

You can apply if you meet the above eligibility criteria and your purchase was:

- Made within four months of the City receiving your application.
- An eligible item (see next page).
- From a company with an ABN (no private sales).
- Shown as paid in full with a zero balance (\$0.00) on the receipt/tax invoice.

Further information: **rockingham.wa.gov.au/subsidyscheme** or contact Customer Service on **9528 0333**.

See also:

- Application Checklist for the necessary documents to copy
- ▶ Important Information

Home Modifications and Assistive Equipment



Eligible items:

- Mobility aids (walkers, walking sticks, mobility scooters).
- Mobility in the home (raised garden beds, grab rails, commodes, reach aids, hoists and shower chairs).
- Household items for low hearing or vision (magnifiers, voice amplifiers, large button, light up, or talking items).
- Household items for making tasks easier (kettle tippers, easy grip utensils, reach aids, extendable tools).



Ineligible items:

- Medical equipment or aids (hearing aids, blood pressure monitors).
- · Labour costs (installation, repairs, shipping).
- Consumables (tyres, filters, batteries).
- · Power tools.

To apply online, find more information about eligible items, and other subsidy schemes scan the QR code or refer to the contact information on the back page.









Information Technology





Eligible items:

- Devices to connect with people and information (tablets/iPads, smart phones, laptops, personal computers).
- · Device accessories (smart watches, key boards).
- Hardware to aid the use of devices (modems, routers, printers).



- Subscriptions and software.
- · Services (maintenance/internet or phone bills).
- Devices that do not connect to people or information (cameras).
- Consumables (printer ink).
- · Labour costs (installation, repairs, shipping).



All items are examples only and subject to change without notice.

Important Information



Individuals can apply for up to \$150 per category each financial year (total \$300 in financial year).



You can make multiple applications but total reimbursements are capped at \$150 per financial year in each category unless the budget is expended.



You cannot apply on behalf of someone else who made the purchase (including deceased estates).



Applicant name and address must be the same on all documents.



Modifications to houses must be approved by the property owner.



Each purchased item can only be applied for once (i.e. both members of a household cannot claim for one item).



Only eligible products from businesses with an ABN will be considered.



You will be notified of the outcome within 30 working days of a completed application being received.



The City does not guarantee that all eligible applications will receive a subsidy reimbursement.

Application Checklist

Make sure the applicant and item are eligible. Contact the City if you are unsure.
Pay for the item in full. The receipt or invoice must show \$0.00 owing, or 'paid in full'.

Complete **both application pages** and attach copies of the below documents (name and address on documents must match those on the application):

- a. An invoice/receipt (fully paid).
 b. A valid concession card in the applicant's name (front and back).
 c. Proof of age (60+) i.e. driver's license (front and back) or passport.
 - Lodge your complete application and all documents via email, post, or in person. See the back page for addresses.

The City is committed to keeping your details safe. Contact the City if you would like more information about how we keep your information secure.

Application Form (Page 1/2)

	Information Technology		
	Home Modification and Assistive Technology		
Item purchased			
Date of purchase			

Please complete one application form for each subsidy category applied for.

Office Use Only	
Reference number	

Application Form (Page 2/2)

	•	
Applicant name		
Address		
Suburb and postcode		
Email		
Phone number		
Bank institution		
Account in the name of		
BSB		
Account number		
Applicant signature		
The City of Rockingham is not responsible for delays or errors in		

The City of Rockingham is not responsible for delays or errors in payment due to factors outside the City's control (including but not limited to banking industry system errors).

If modifications are made to a house and the applicant is NOT the owner, complete below:

Name of property owner/manager	
Phone	
Postal or email address	
Owner/manager Signature	





Return completed applications to:

Customer Service

9528 0333 Civic Boulevard, Rockingham WA customer@rockingham.wa.gov.au

Postal address:

City of Rockingham PO Box 2142 Rockingham DC WA 6967

Updated: February 2025