

# GLOW 2024

## Frequently Asked Questions and Accessibility and Inclusion Information

For young people attending the event



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# Frequently Asked Questions – GLOW 2024

## **GLOW – Enchanted Forest 2024**

Join us for our vibrant and all-inclusive late-night event, GLOW, as we come together to celebrate International Pride Month at Rockingham Youth Centre (RYC).

GLOW is an all-inclusive event, meaning it is for all abilities, cultures, genders, sexualities and orientations. We are here to create an atmosphere of joy, acceptance and unity.

Date: Friday 28 June

Time: 5pm – 8pm

Venue: 20 Mackinnon Street, Rockingham

Suitable for: Ages 14-24

### **1. What are the planned activities on offer?**

#### **Ground Floor:**

- quiet room equipped with low lighting, fidget/sensory toys, cosy blankets and noise cancelling headphones
- glitter face painting provided by headspace Rockingham
- badge making with the Freedom Centre
- activities, competitions and health information from the Youth Educating Peers Project (YEP Crew)
- DIY flower crowns, spell jars, wands, sticker and tote bag decorating with support from the Rockingham Youth Reference Group (RYRG)
- reception area with first aid and secure cloak room
- chill zone with a movie playing in the undercover area
- food and beverages.

#### **First Floor:**

- DJ and light up dance floor
- karaoke room
- chill zone on the mezzanine.

#### **Giveaways:**

If you complete a quick feedback form at the end of the night and have it verified by a staff member, you will go home with your very own custom decorated gift bag. This bag will contain lollies, small novelty items and informational material.

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## 2. Will there be anything for attendees to buy at the event?

GLOW is a completely free event. There will be a several LGBTQIA+, mental health and local community organisations with free activities and information. There are no opportunities to sell or make purchases at this event.

## 3. What sort of safety measures are in place at RYC events?

Safety of our attendees is our number one priority! We work hard to provide a safe, supportive and welcoming space for all of our attendees. The following are ways we endeavour to ensure safety at this events:

- all event crew, including RYC staff, volunteers, youth workers, security, contractors, performers and venue staff are required to have a valid Working with Children's Check to work at RYC events
- security personnel will be patrolling on site before, during and after the event
- GLOW is strictly a drug, alcohol, vape and smoke free event. Bags will be checked by security upon entry
- a team of Youth Workers are on staff to supervise the event, and provide support where required
- all RYC staff are qualified First Aid Officers and will provide the utmost care for your young person in the event of an accident or injury
- all events and activities have a Risk Management Plan put in place to mitigate any risks to attendees
- all activities and programming at RYC are thoroughly assessed to ensure they are appropriate for the ages the events cater for.

If there are any questions throughout the night in regards to the safety of your young person, yourself or someone else, please see the event staff wearing high visibility clothing and accessories.

## 4. Do attendees have to identify as LGBTQIA+ to attend?

Absolutely not. Though this event is designed to celebrate and welcome young people from the LGBTQIA+ community, we welcome all age-appropriate young people to attend. There is no pressure on attendees to declare their identities at the event and encourage them to express themselves however they like.



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## **5. Do attendees need an ID to get in? I registered for a ticket in my preferred name, will this be an issue?**

We want attendees to register with a name that is comfortable for them. We understand how stressful registrations can be for transgender and gender diverse people. Therefore, we will only refer to attendees by their preferred name. The only reason we would need to ID someone is in the event of an emergency or if we feel the attendee looks outside of the 14-24 age bracket. This is to ensure child safety protocols. If someone appears to be outside of the age bracket and is requested to provide ID, we will only be looking at the person's photo and birthdate.

## **6. I have a registered carer or support worker, are they able to attend with me?**

In this instance, we will allow a carer or support worker to attend. Please be advised that the carer/support worker will need to produce the appropriate ID's to RYC staff on arrival and they will need to sign the required forms. When you are registering, please make a comment that a carer/support worker will be attending under Question 8 – Accessibility and Support requirements.

## **7. I am planning on attending by myself and I am a little nervous. Is there anything you can do to help me?**

First up, we love that you are taking the plunge and attending by yourself. We know it takes bravery to try new things. That said, you might be surprised at how common it is for young people to attend RYC events solo. Many others will be in the same boat, and RYC staff will be around to help introduce you to the space and to other young people.

Our team of qualified Youth Workers continuously roam the event spaces and intervene when we see young people looking anxious or need extra support. We also have a sensory space available if things get a bit too much for you. Please see the extra amenities section for more information on this.

## **8. I have specific dietary and/or access needs. How can I make sure these are met?**

Please make sure your dietary or access needs are included in your registration on Survey Monkey. Feel free to provide as much information as possible and we will do our best to capture this in our event planning. If you'd like to speak about your specific needs directly, contact the Rockingham Youth Centre on 9591 0836.

## **9. What kind of food and beverages will you have available?**



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There will be plenty of snacks and beverages (subject to availability) and infinite water available throughout the night. We will have gluten free, vegan, and lactose free options and do our best to make sure everything is labelled correctly and free from cross contamination.

## 10. What extra amenities will you have at GLOW?

- Locked cloak room: Located at the reception desk to check in your bags and jackets which will be kept safe until the end of the night.
- Gender neutral and accessible toilets: Each bathroom is enclosed and has a toilet, sink, sanitary bin, paper towels, and personal hygiene products available. These are located on both levels of the centre, please ask a staff member to point them out for you.
- Quiet room: We understand that sometimes crowds and loud music can be overwhelming, or sometimes we just need a break. We have a sensory room located at the front of the centre, opposite the stairs. What's included in the room:
  - low lighting
  - adjustable temperature
  - sensory toys/activities
  - pillows/blankets/bean bags
  - noise cancelling headphones
  - food and water provided.

## 11. How will you be capturing the event? Will photos or videos be taken and for what purpose?

We will have an experienced City photographer at this event to capture all the great moments throughout the night. This means you may be photographed and included in videos or photos that could be used for promotional purposes. This may include printed publications, the City of Rockingham website, social media accounts or for internal materials.

If you do not want to be photographed, please ask staff for a **yellow** wrist band when you arrive. This indicates to the photographer that you are not consenting to be photographed. Please make sure the wrist band is visible.

For more information:

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